

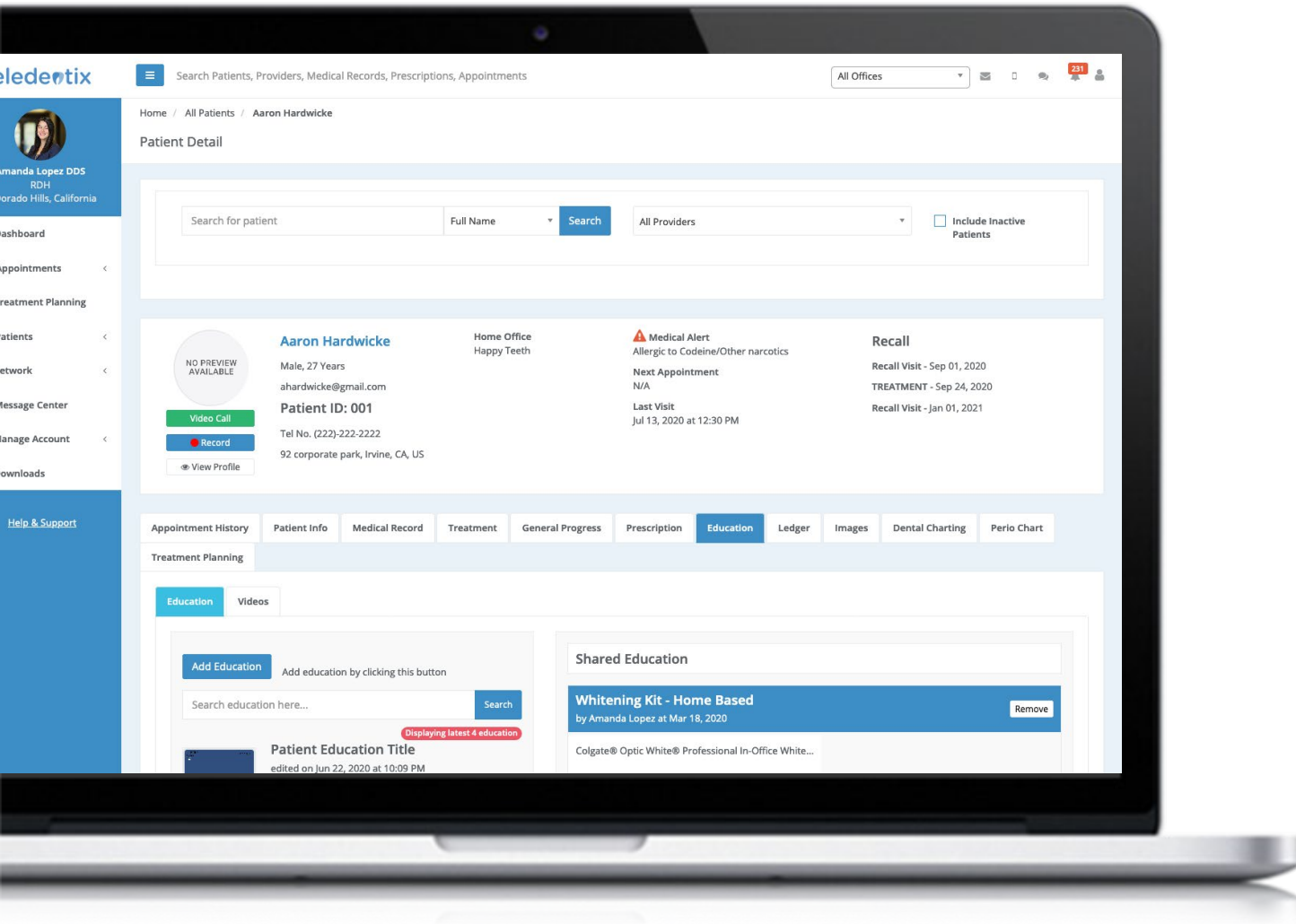


TELEDENTIX // CALIFORNIA DEPARTMENT OF PUBLIC HEALTH

MAY 6, 2021

Presentation

Community-Based Mobile Dental Workflow
Using Teledentix



teledentix



OVERVIEW

teledentix

Screening and Referral Tracking

- ✓ Patient Record Upload
- ✓ Schedule
- ✓ Oral Health Assessment Form
- ✓ Post-Screening Communication
- ✓ Post-Screening Review
- ✓ Referral Consent Forms
- ✓ Provider Directory
- ✓ Provider Registration
- ✓ Referrals
- ✓ Referral Communications
- ✓ Referral Statuses
- ✓ Reporting
- ✓ Built Specifically for Dental

USER ROLES



Olivia Sato
Care Coordinator



Mary Ramirez, RDH
Oral Health Screener



Dr. Scott Hacking
Referred Dentist



Lilly Smith
Pediatric Patient

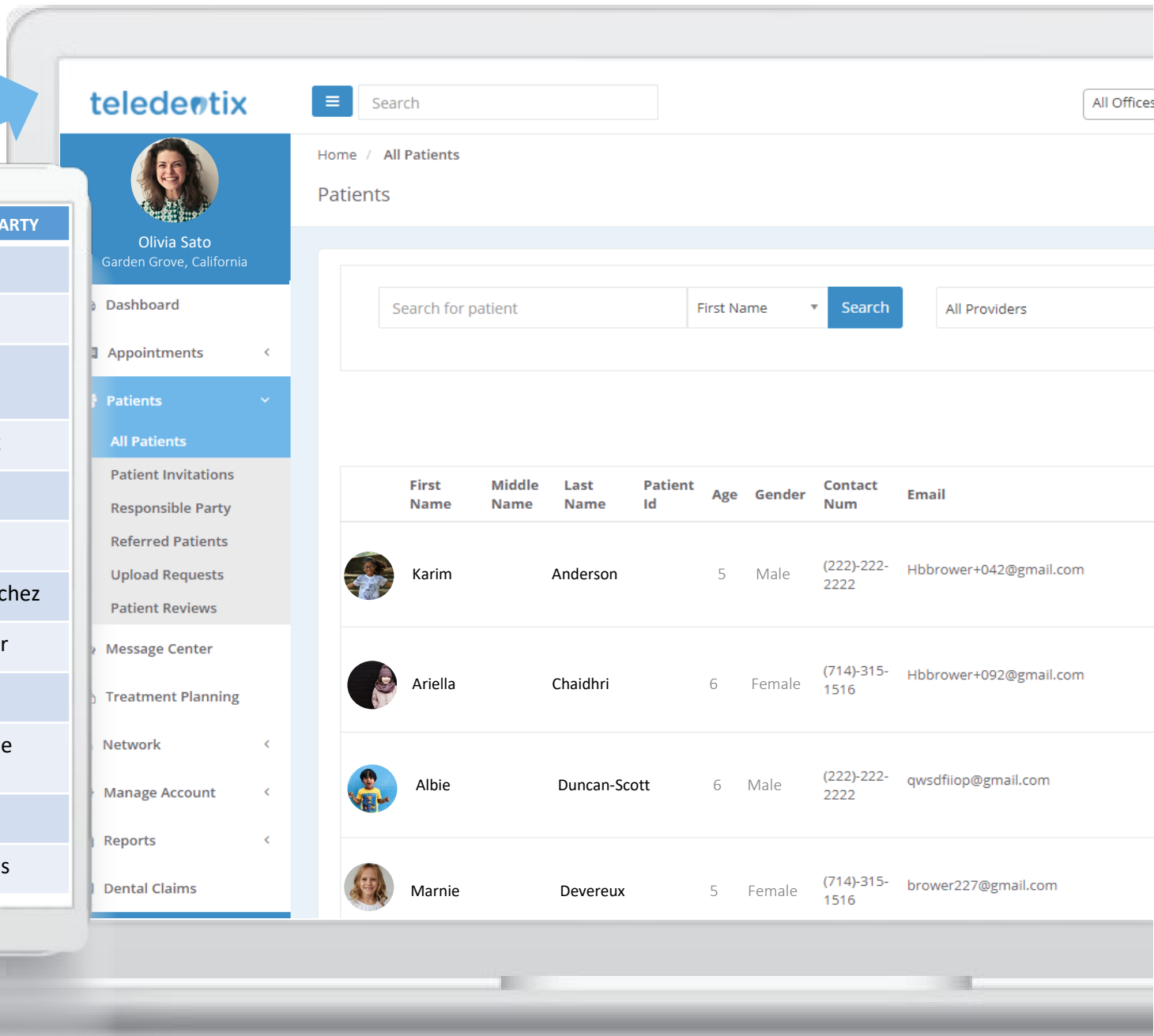


Brenda Smith
Responsible Party

PATIENT RECORD UPLOAD

Class roster is
uploaded to
Teledentix, creating
patient records.





FIRST	LAST	RESPONSIBLE PARTY
Karim	Anderson	Karl Anderson
Airella	Chaidhri	Al Chaidhri
Albie	Duncan-Scott	Aisha Duncan
Marnie	Devereux	Bryn Devereux
Alana	Hayes	Nnenne Hayes
Phebe	Kumar	Meira Kumar
Maria	Sanchez	Jose/Delia Sanchez
Marleen	Thacker	Isabele Thacker
Samira	Timbo	Jeremy Timbo
Wren	Travis	Monty/Arabelle Travis
Sophia	Verdi	Krystle Verdi
Isla	Williams	Ashley Williams



The image shows a tablet displaying a class roster table and a laptop displaying the Teledentix web interface. A blue arrow points from the tablet to the laptop, indicating the upload process.

Teledentix Interface:

- Header:** teledentix logo, Search bar, All Offices
- Navigation:** Home / All Patients, Patients
- Search:** Search for patient, First Name, Search, All Providers
- Table:**

	First Name	Middle Name	Last Name	Patient Id	Age	Gender	Contact Num	Email
	Karim		Anderson		5	Male	(222)-222-2222	Hbbrower+042@gmail.com
	Ariella		Chaidhri		6	Female	(714)-315-1516	Hbbrower+092@gmail.com
	Albie		Duncan-Scott		6	Male	(222)-222-2222	qwsdfiop@gmail.com
	Marnie		Devereux		5	Female	(714)-315-1516	brower227@gmail.com



SCHEDULE

Schedules and patient records for upcoming appointments can be viewed by each location.

Mary Ramirez, RDH
Garden Grove, California

Dashboard

Appointments

Patients

Message Center

Treatment Planning

Network

Manage Account

Reports

Dental Claims

Help & Support

Appointments for All Offices

Monday, April 26th 2021

month week day list

	CH - 1	CH - 2	CH - 3	CH - 4	CH - 5
7:30am					
7:45am					
8am					
8:15am					
8:30am					
8:45am					
9am	9:00 - 9:45 Appointment with Kristin Albright: Cleaning & X-rays-Cleaning () in Pelican Hills at 04/26/2021 at 09:00 AM for Dr. Leslie Wyatt in Pelican Hills	9:00 - 9:45 Appointment with Kristin Albright: Cleaning & X-rays-Cleaning () in Pelican Hills at 04/26/2021 at 09:00 AM for Dr. Leslie Wyatt in Pelican Hills			
9:15am					
9:30am					
9:45am					
10am	10:00 - 10:30 Appointment with Kristin Albright: Cleaning & X-rays-Cleaning () in Pelican Hills at 04/26/2021 at 10:00 AM for Dr. Leslie Wyatt in Pelican Hills	10:00 - 10:45 Appointment with Kristin Albright: Cleaning & X-rays-Cleaning () in Pelican Hills at 04/26/2021 at 10:00 AM for Dr. Leslie Wyatt in Pelican Hills			
10:15am					
10:30am	10:30 - 11:00 Appointment with Kristin Albright: Cleaning & X-rays-Cleaning () in Pelican Hills at 04/26/2021 at 10:30 AM for Dr. Leslie Wyatt in Pelican Hills				
10:45am					

Mary Ramirez, RDH
Garden Grove, California

Dashboard

Appointments

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Dental Claims

Help & Support

Appointments for All Offices

My Appointments 08

Upcoming Appointments for All Offices

Patient	Patient Id	Provider
Palisades Elementary		
Karim Anderson	8026	Dr. Scott Hacking
Ariella Chaidhri	7690	Dr. Scott Hacking
Albie Duncan-Scott	7662	Dr. Scott Hacking
Marnie Deveroux	7662	Dr. Scott Hacking

All Offices

All Offices

Palisades Elementary

Summerville Elementary

Turtle Rock Elementary

Alderwood Elementary

PATIENT RECORDS

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The Oral Health Assessment form is accessed from the patient record.

The image displays a patient management system interface on two devices: a desktop monitor and a tablet.

Desktop Monitor Interface:

- Navigation Tabs:** Patient Info, Medical History, **Forms** (active), Dental History, Insurance, Billing Information.
- Form List:**
 - + Assign Form** (button)
 - Oral Health Assessment (Feb 6, 2021 at 03:00 PM (PST)) [Update & Submit]
 - Referral Consent (Feb 6, 2021 at 03:00 PM (PST)) [Update & Submit]
 - Teledentistry Consent (Feb 6, 2021 at 03:00 PM (PST))
 - Insurance (Feb 6, 2021 at 03:00 PM (PST))
 - Fluoride Varnish Consent (Feb 6, 2021 at 03:00 PM (PST))
 - Silver Diamine Fluoride (SDF) Consent (Feb 6, 2021 at 03:00 PM (PST))

Tablet Interface (Patient Profile for Lilly Smith):

- Navigation Tabs:** **Patient Info** (active), Medical History, Forms, Dental History, Insurance, Billing Information.
- Patient Info Section:**
 - Responsible Party ***: ☒ Self, ☐ Other
 - Assign Office ***: Palisades Elementary School
 - First Name ***: Lilly
 - Email**: Hbbrower+042@gmail.com
 - Patient Id**: [Field]
 - Middle Name**: [Field]
 - Phone Number (XXX)-XXX-XXXX**: (222)-222-2222

The screening form can be completed on a smart phone, laptop, or tablet.

teledentix

Oral Health Assessment Form

Assessment Date: MM-DD-YYYY

*Untreated Decay (Visible Decay Present)
☐ YES ☒ NO

*Caries Experience (Visible Decay And/Or Fillings Present)
☐ YES ☒ NO

Treatment Urgency:
☐ No obvious problems found ☒ Early dental care recommended (caries without pain or infection; or child would benefit from sealants or further evaluation)

Licensed Dental Professional Signature

568754 MM-DD-YYYY

CA License Number

*Check "Yes" for Caries experience if there is presence of untreated decay or fillings
 *Check "No" for Caries experience if there is no untreated decay and no fillings

Notes and Comments:

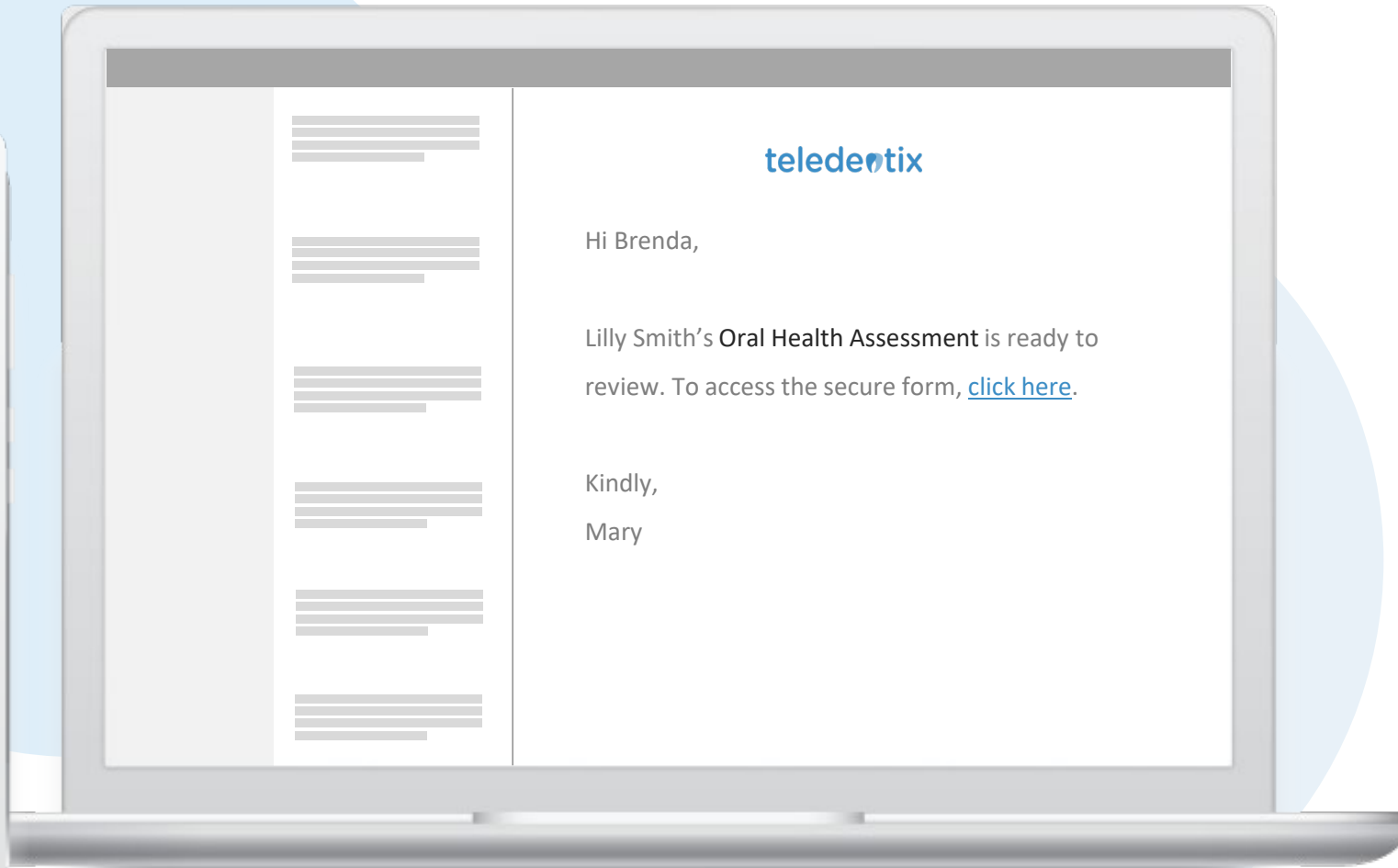
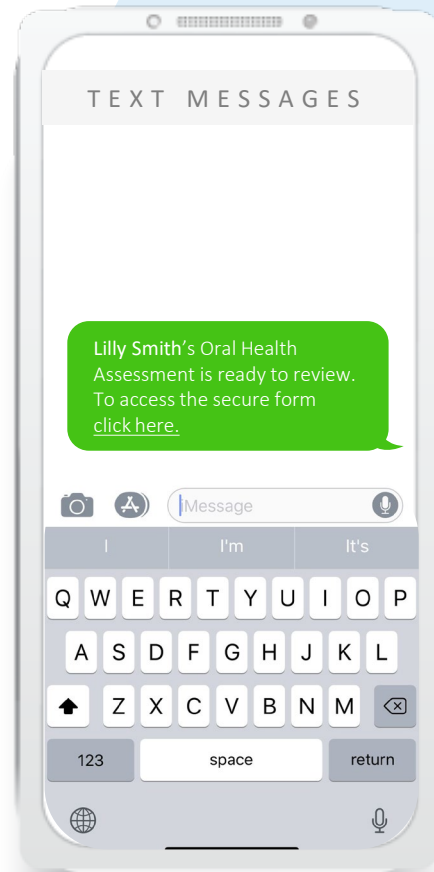
PRINT



POST-SCREENING COMMUNICATION

9

Child's assessment is sent
to responsible party via
text or email.



Notes and Comments:



REFERRAL CONSENT



If a referral is needed,
consent forms can be sent
to the responsible party.

E M A I L

teledentix

Mary Ramirez, RDH
would like to refer **Lily
Smith** to a dentist. is
ready to review. To
authorize the referral,
[click here](#).

Patient Info	Medical History	Forms	Dental History	Insurance	Billing Information
+ Assign Form					
Oral Health Assessment		Feb 6, 2021 at 03:00 PM (PST)		+ Update & Submit	
Referral Consent		Feb 6, 2021 at 03:00 PM (PST)		+ Update & Submit	
Teledentistry Consent		Feb 6, 2021 at 03:00 PM (PST)		+ Update & Submit	
Insurance		Feb 6, 2021, at 03:00 PM (PST)		+ Update & Submit	
Fluoride Varnish Consent		Feb 6, 2021 at 03:00 PM (PST)		+ Update & Submit	
Silver Diamine Fluoride (SDF) Consent		Feb 6, 2021 at 03:00 PM (PST)		+ Update & Submit	



PROVIDER DIRECTORY









Patients can be referred
to a directory of
participating dentists.

teledentix

☒ Search your network ☐ Refer to new provider

dr|



Search

Name	Specialist
 Dr. Scott Hacking	DDS- Pediatrics
 Dr. Michael King	DDS- Pediatrics
 Dr. Janero Faust	DDS- Pediatrics
 Dr. Mary Kraut	DDS- Pediatrics
 Dr. Peter Schaffer	DDS- Pediatrics
 Dr. Tilo Eienberg	DDS- Pediatrics
 Dr. Jerome King	DDS- Pediatrics
 Dr. Kennedy Watson	DDS- Pediatrics

Search for patient

First Name

Search

First Name	Middle Name	Last Name	Patient Id	Age	Gender	Contact Num	Email
	Lilly	Smith	541452	6	Female		
	Albie	Duncan-Scott	040589	7	Male		

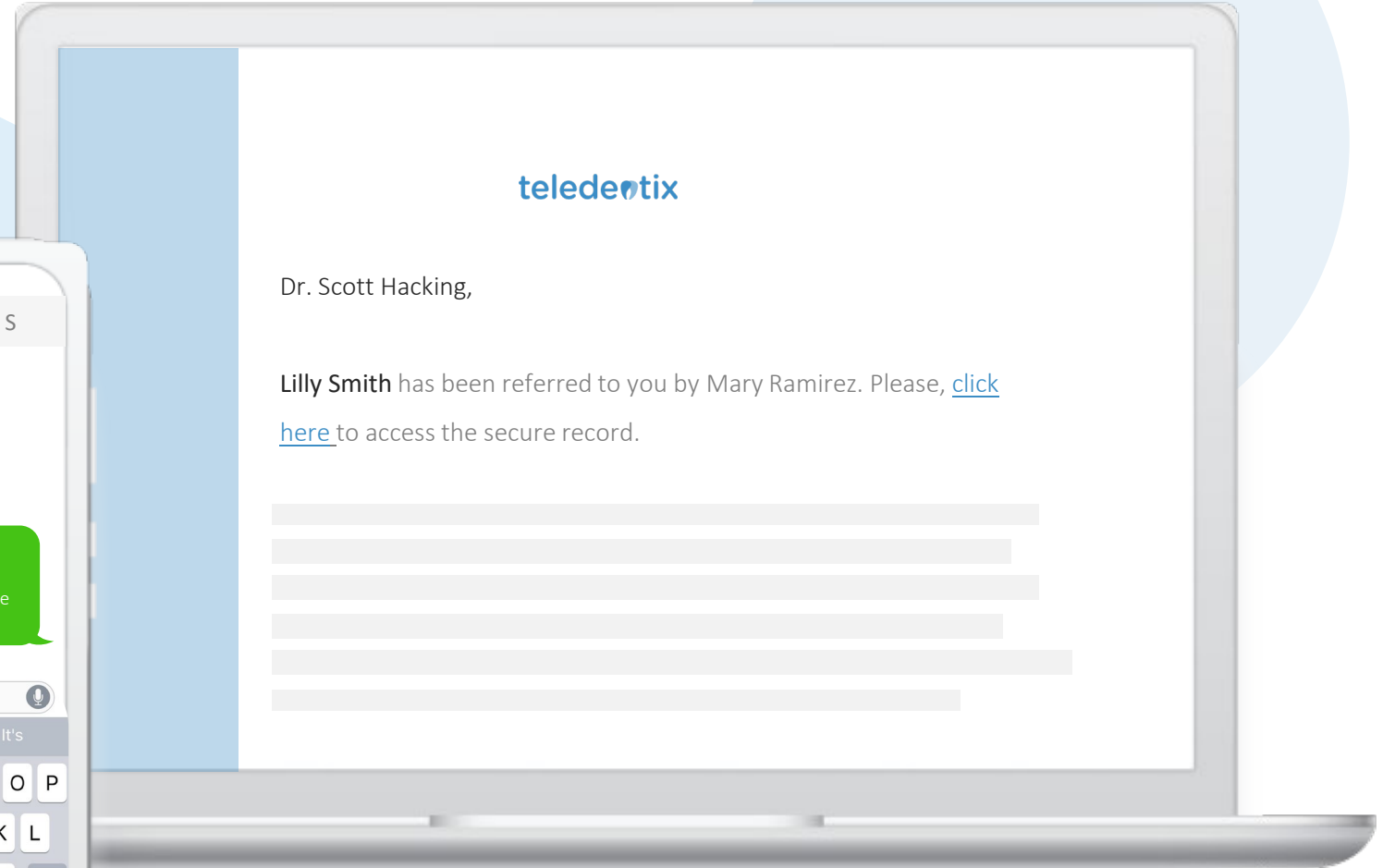
Edit Profile Options

- Refer to Provider
- Add Appointment
- Assign Form
- Add Perio Chart
- Images
- Add Patient Id



REFERRAL COMMUNICATION

Dentists are notified
about the referral via
text and email.





Dentists can be invited to create an account with Teledentix if they do not already have one.



Have an account? [Sign in.](#)

Create your member account

100% free. No credit card needed.

First Name*

Last Name*

Title*

License Number*

Email*

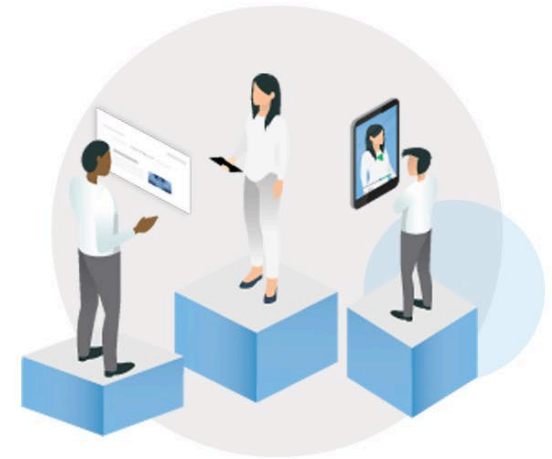
Confirm Email*

Password*

*Required Field

Sign Up

By creating an account, you agree to the Teledentix Customer [Terms of Service](#) and [Privacy Policy](#).



An Exclusive Community for Healthcare Professionals

Collaborate on PHI, join study clubs, and network with peers in a HIPAA-secure environment




REFERRAL RECORDS

Dentists can access
their referral list.

teledentix

Search



Dr. Scott Hacking

Los Angeles, California

Dashboard

Community









Referrals

Message Center

Help & Support

Dashboard / Referred Patients

Referred Patients

Patient Name	Age	Gender	Contact No.	Patient Id	Referred By	Date	Action
 <div>Lilly Smith</div>	6	Female	999666333	5621	 <div>Mary Ramirez</div>	Oct 30, 2020	<div>View</div> <div>Accept Referral</div> <div>Decline</div>
 <div>Ariella Chaidhri</div>	6	Female	999666333	5621	 <div>Mary Ramirez</div>	Oct 30, 2020	<div>View</div> <div>Accept Referral</div> <div>Decline</div>
 <div>Albie Duncan-Scott</div>	7	Male	333666999	5528	 <div>Mary Ramirez</div>	Oct 30, 2020	<div>View</div> <div>Accepted</div>
 <div>Marnie Deveroux</div>	7	Female	333666999	5528	 <div>Mary Ramirez</div>	Oct 30, 2020	<div>View</div> <div>Decline</div>

REFERRAL

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REFERRAL COMMUNICATIONS

Notification
to Care
Coordinator

Notification to
Referred Provider

If the referral has not yet
been accepted after 3
business days, both the
dentist and the care
coordinator will be notified.

E M A I L

Hi Mary,

Dr. Scott Hacking has not
yet accepted the referral,
Lily Smith.

Dr. Scott will be notified
one more time.

If you would like to refer
to a different provider,
[sign in](#).

teledentix

Dr. Scott Hacking,

You still have a pending referral in your Teledentix
account.

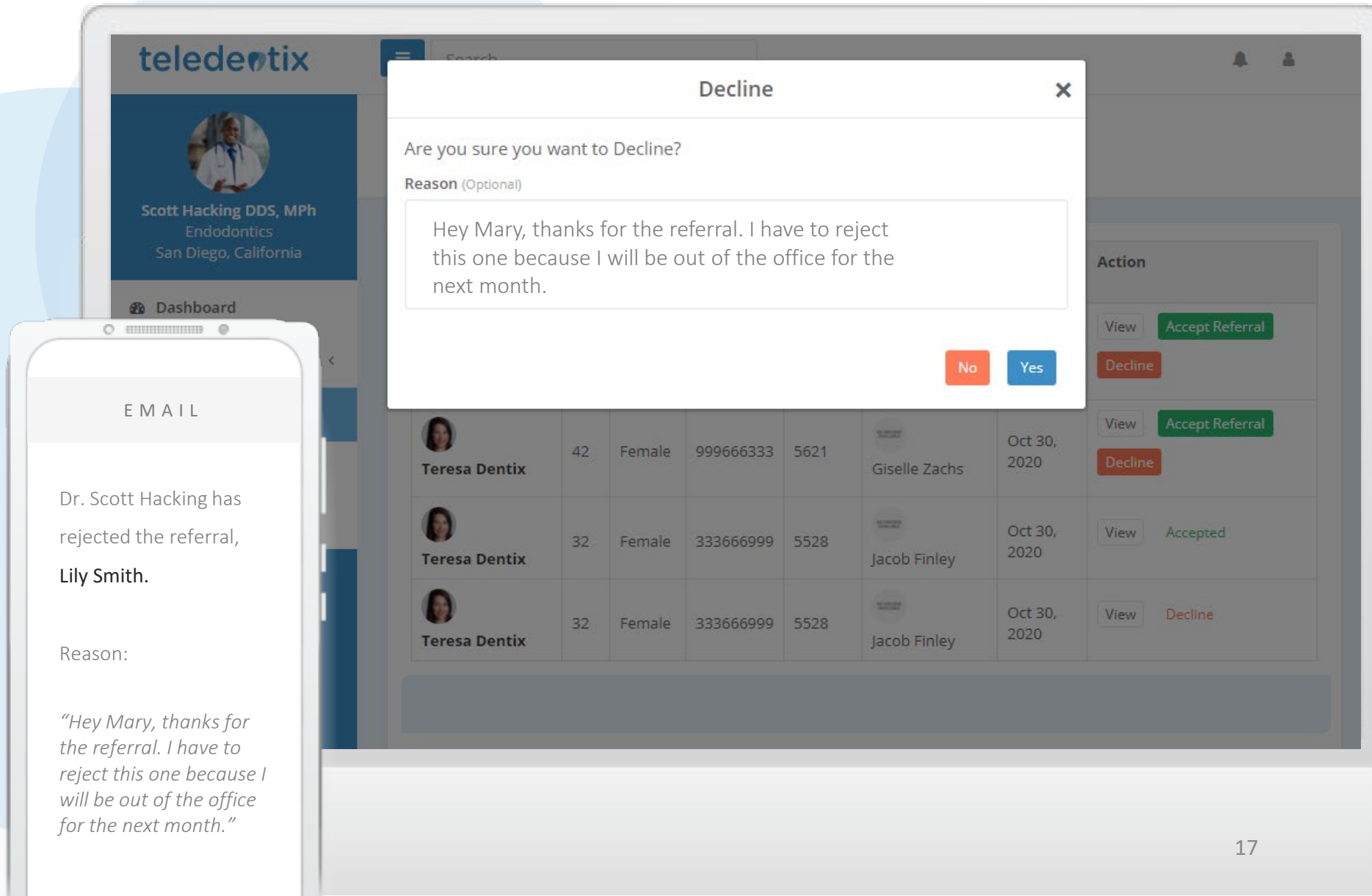
Please accept or reject this referral by [signing in](#) to
your account.

teledentix



REFERRAL REJECTION

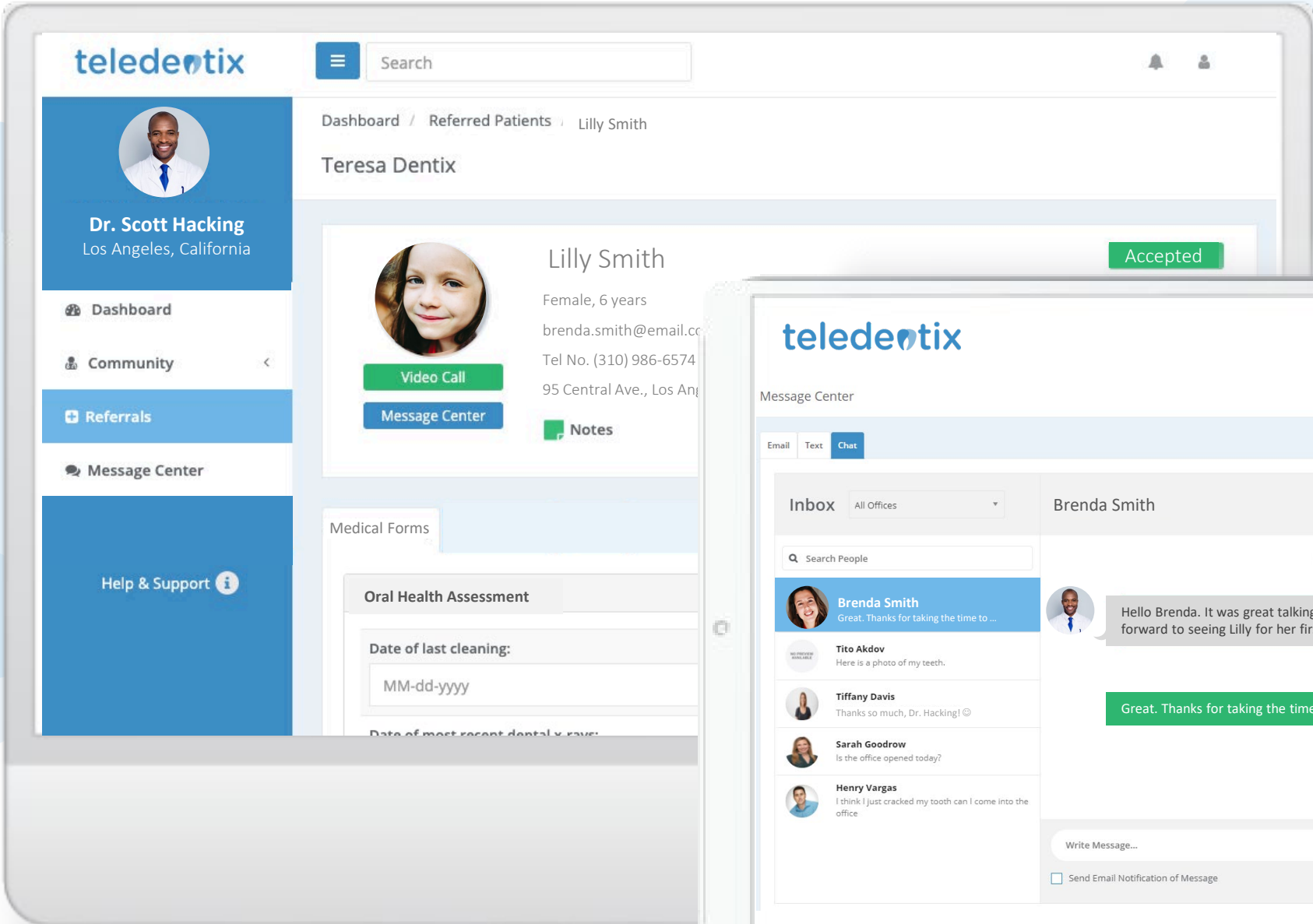
If the referral is rejected, the dentists will be prompted to enter the reason. The care coordinator will be notified with the reason for rejection.





ACCEPTED REFERRAL

If the referral is accepted, the dentists can easily access records and communicate with the patient and/or responsible party.






REFERRAL COMMUNICATION

Once the referral is accepted the responsible party can review the details and begin communicating with the referred dentist.


Chat 2

 Dr. Scott Hacking • Offline

Wednesday June 19, 2019


13:01 pm

Hello Brenda. It was great talking with you earlier and I'm looking forward to seeing Lilly for her first visit.






20:51 pm


Great. Thanks for taking the time to answer our questions.





Write Message...






 Dr. Scott Hacking


 Feb 07, 2021


 10:30 AM


RESCHEDULE

CANCEL

 Add to calendar

 31



 17




Notes

Forms

Prescription

Referral

Patient Education

DATE	REFER FROM	REFER TO	REFERRAL REASON
July 07, 2020	 Mary Ramirez, RDH	 Dr. Scott Hacking 987-457-321  Cigna Building 57, Menlo Park CA 94025, USA	Refer to pediatric specialist for follow up care.

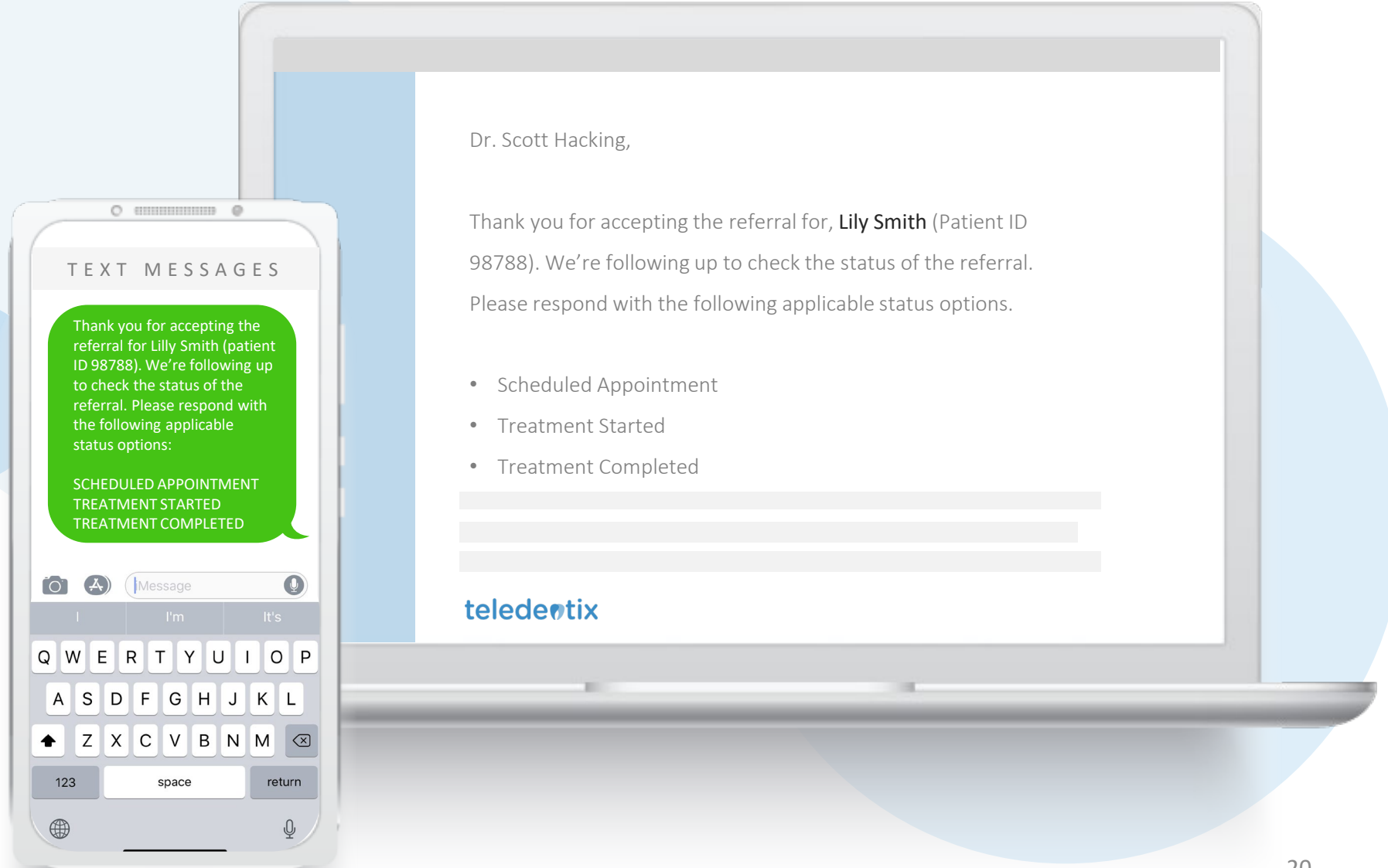
REFERRAL

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REFERRAL FOLLOW-UP

An automated communication cadence will follow-up with each dentist asking to respond with the status of the referral.





REFERRAL STATUS

The care coordinator can
access a list of all referrals
and update the statuses
accordingly.

teledentix Search [] All Offices [v]

Home / Referred Patient

Referred Patient List All Providers [v] All Patients [v]

Olivia Sato
Los Angeles, California

- Dashboard
- Appointments
- Patients**
 - All Patients
 - Patient Invitations
 - Responsible Party
 - Referred Patients**
 - Upload Requests
 - Patient Reviews
- Message Center
- Treatment Planning
- Network
- Manage Account
- Reports

Patient	Patient Id	Provider Name	Provider Id	Date of Referral	Reason of Referral	Status
Lilly Smith	8925	Dr. Scott Hacking	10	Apr 15, 2021	Refer to pediatric sp for follow up care.	Accepted
Kai Kakori	3282	Dr. Scott Hacking	10	Apr 15, 2021	Refer to pediatric sp for follow up care.	
Naomi Wren	3282	Dr. Andrea Creshroix	549	Mar 25, 2021	Refer to pediatric sp for follow up care.	
Annabelle Dyce	7038	Dr. Ben Coon	188	Jan 28, 2021	Refer to pediatric sp for follow up care.	
Willy Watson	4061	Dr. Scott Hacking	10	Jan 19, 2021	Refer to pediatric sp for follow up care.	
Trudy Robinson	4057	Dr. Scott Hacking	10	Dec 21, 2020	Refer to pediatric sp for follow up care.	
Amari Murphy	5734	Dr. Scott Hacking	10	Dec 14, 2020	Refer to pediatric sp for follow up care.	
Sage Williams	4656	Dr. Ben Coon	188	Dec 10, 2020	Refer to pediatric specialist for follow up care.	Accepted
Stasi Sandoval	3282	Dr. Ben Coon	188	Dec 10, 2020	Refer to pediatric specialist for follow up care.	Treatment Started
Hank Roberts	3282	Dr. Ben Coon	188	Dec 10, 2020	Refer to pediatric specialist for follow up care.	Treatment Complete
Maricel Hernandez	3282	Dr. Ben Coon	188	Dec 10, 2020	Refer to pediatric specialist for follow up care.	Treatment Complete

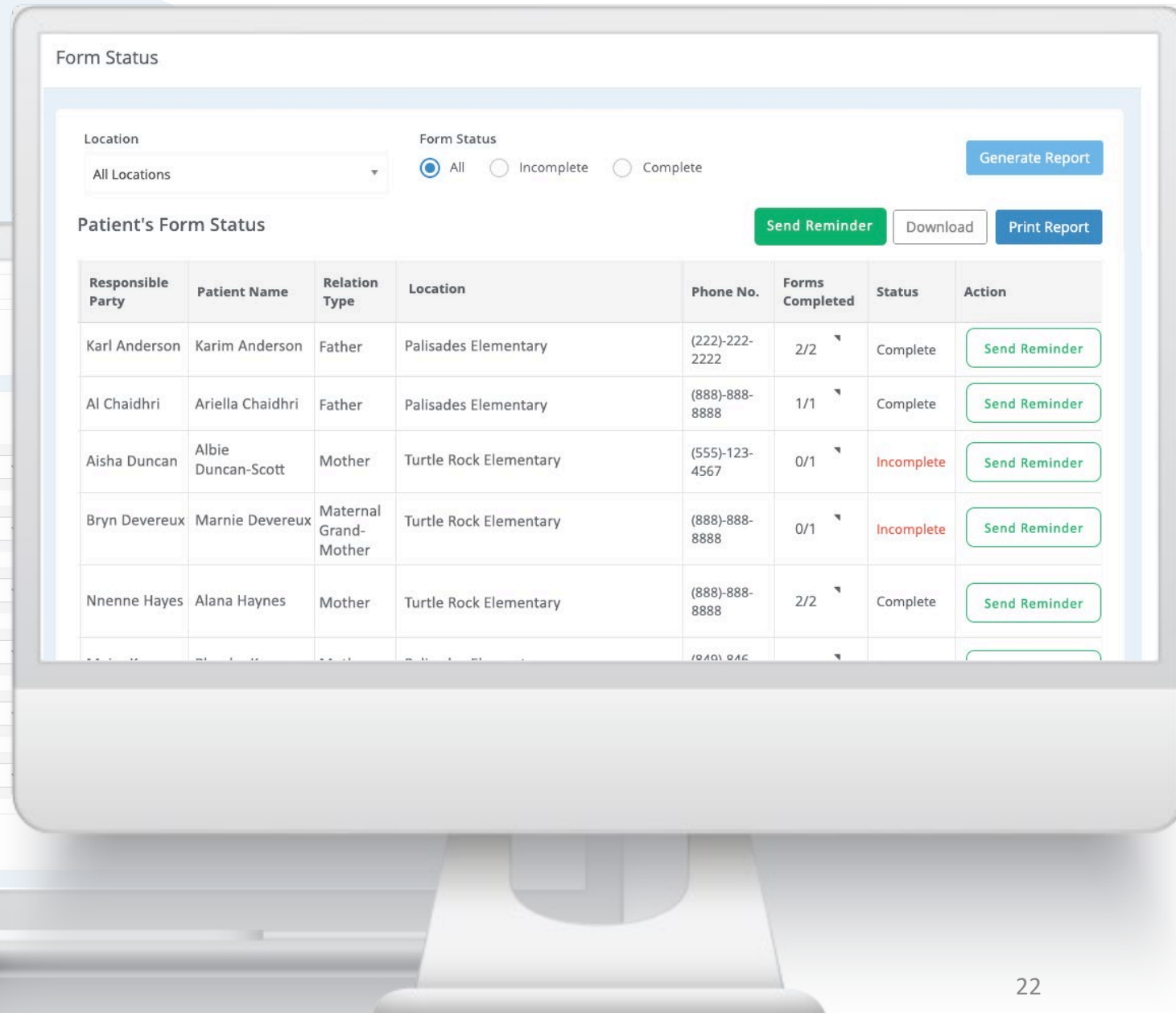
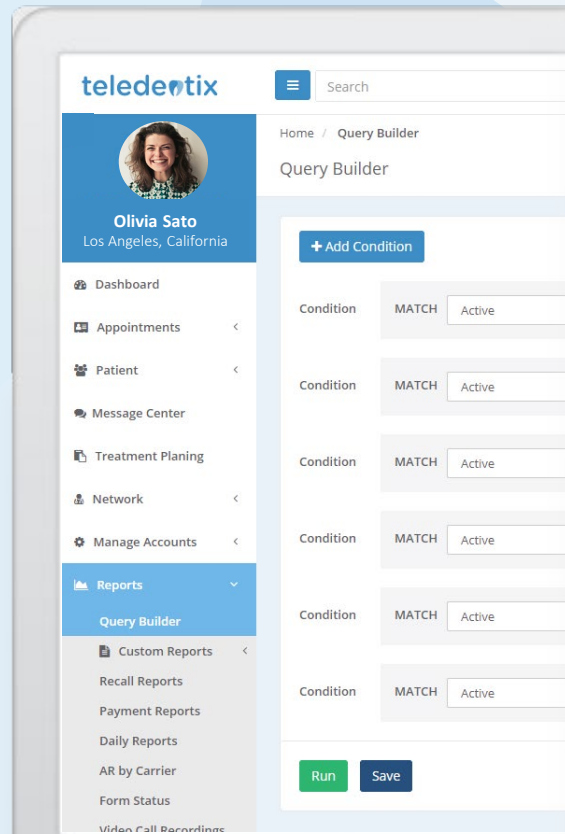
Status Legend:

- Accepted
- Sent
- Declined
- Appointment Scheduled
- Treatment Started
- Treatment Completed



CUSTOM REPORTING

Custom and default reports can be generated at any time.





The form editor uses a simple drag-and-drop interface to add or remove fields from the forms.

Create Form

Form Title

Is Default Form?

☐ Yes ☐ No

For Internal Use?

☐ Yes ☒ No

Basic Components

Medical Conditions

Anemia

☐ Yes ☒ No

High Blood Pressure

☐ Yes ☒ No

Arthritis

☐ Yes ☒ No

Asthma

☐ Yes ☒ No

Diabetes

☐ Yes ☒ No

Epilepsy

☐ Yes ☒ No

Tuberculosis

☐ Yes ☒ No



SUMMARY

teledentix

Screening and Referral Tracking

- ✓ Patient Record Upload
- ✓ Schedule
- ✓ Oral Health Assessment Forms
- ✓ Post-Screening Communication
- ✓ Post-Screening Review
- ✓ Referral Consent Forms
- ✓ Provider Directory
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- ✓ Referral Communications
- ✓ Referral Statuses
- ✓ Reporting
- ✓ Built Specifically for Dental



ADDITIONAL TELEDENTIX FEATURES



MOBILE FORMS

Paper forms can be
photographed and added to
the patient record, or patients
can fill out the forms digitally
via their mobile phones.



YOUR CHILD

Child's Name LILLY SMITH
Nickname LILLY
Date of Birth 03/09/2015 Age 4
School Turtle Creek Elementary
Sex: M ☒ F ☐
Child's mailing address 14 Lakeland Dr
Phone # 310-102-0110

RESPONSIBLE PARTY

Name Brenda Smith
Relationship Mother
Mailing Address 24 Lakeland Dr
Physical Address Same
Home phone # 310-102-0110
Cell phone # 310-102-0110
Work phone # 310-102-0110
Employer Self
Occupation Real Estate
SN# 2101010

DENTAL INSURANCE

Insured's Name Brenda Smith
Insured's Employer Self
Relationship Mother
Date of Birth 07/01/79
Insurance Company MetLife
Group # 2101010
Social Security # 2101010

In the event of an emergency, who should we contact?

Name Brenda Smith
Relationship Mother
Phone number 310-102-0110

FINANCIAL ARRANGEMENTS

Our office will make every effort to provide the best care dental services upon completion of each visit. **IF YOU DO NOT COMPLETE YOUR INSURANCE FORM, BUT ARE ULTIMATELY RESPONSIBLE FOR ALL SERVICES PERFORMED ON YOUR DEPENDENT, WE WILL BE HAPPY TO COMPLETE YOUR INSURANCE FORM, BUT YOU ARE ULTIMATELY RESPONSIBLE FOR ALL SERVICES PERFORMED ON YOUR DEPENDENT.**

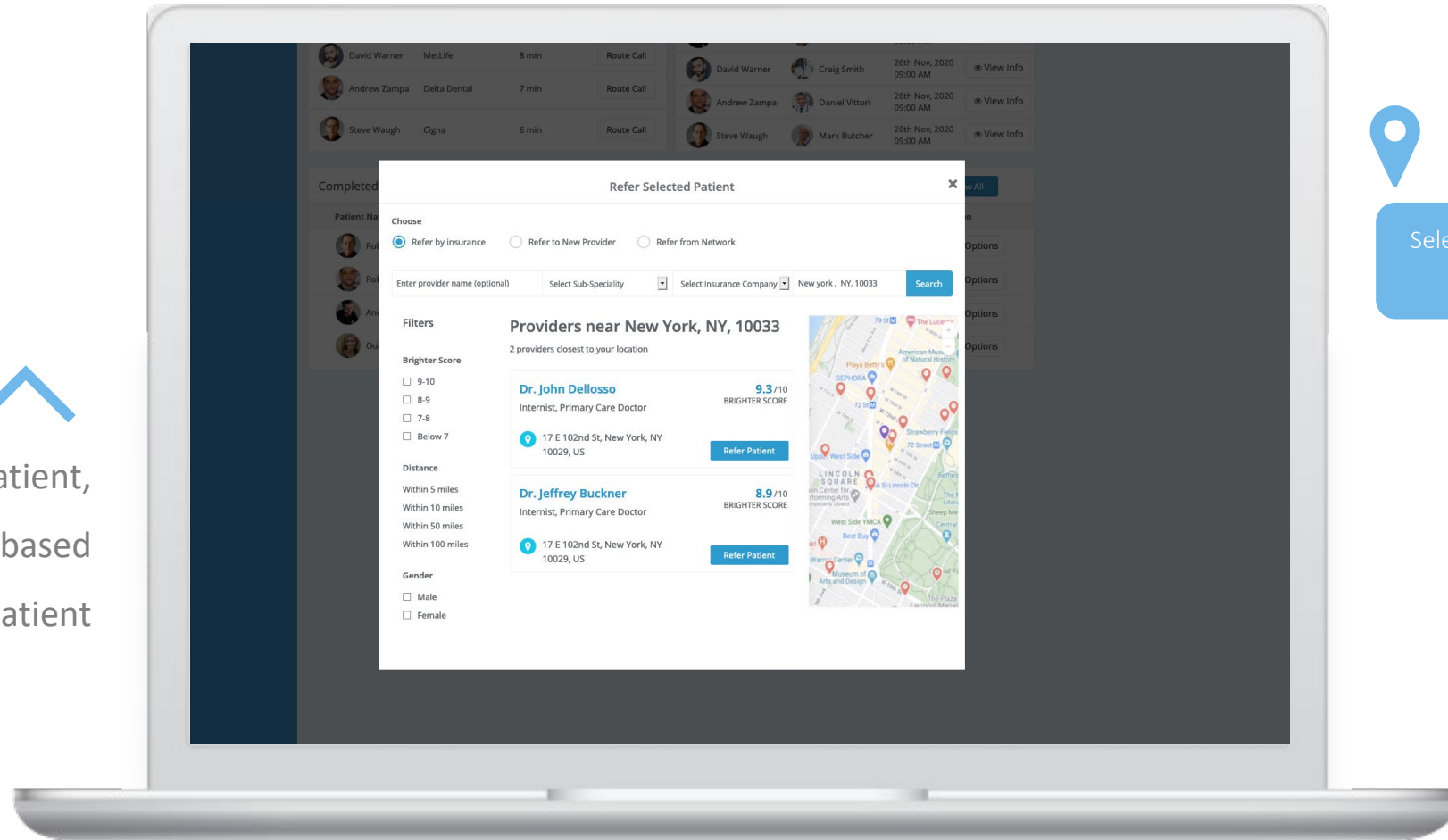
X [Signature] Date 5/1/14
Signature of Parent / Guardian





LOCATION-BASED REFERRALS

When referring a patient,
dentists can be selected based
on proximity to the patient

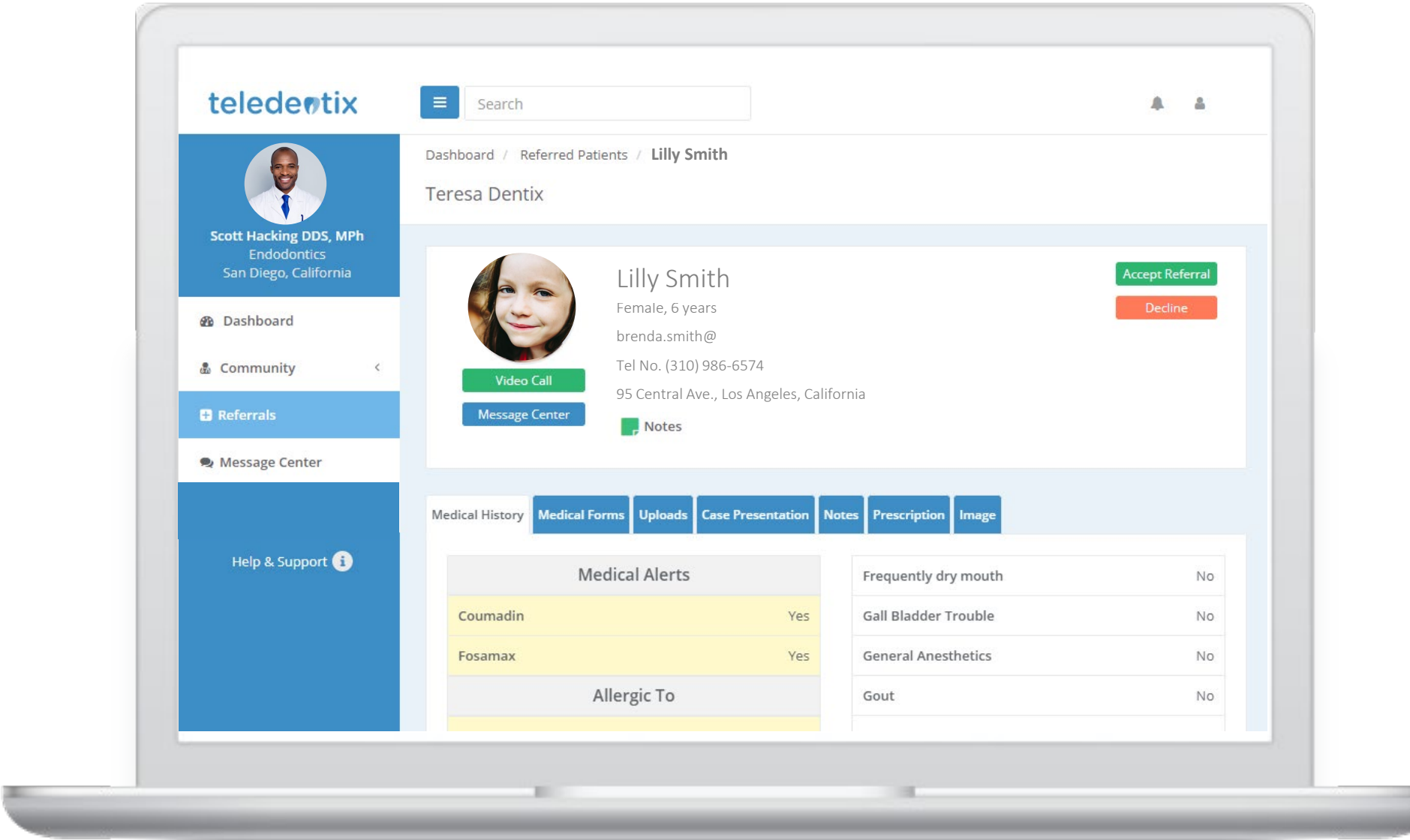




REFERRAL RECORD



Referral records can include comprehensive patient data including uploads, images, forms, and prescription information.





ROBUST PATIENT PORTAL



What you need to know about
your child's baby teeth



The Patient Portal can also
include instant chat, patient
education, case presentations,
custom videos, and more.

teledentix

Brenda Smith

Patient Record

Lilly Smith

Hi Brenda! Wanted to see how
Lilly felt after her appointment
today. We did a deep cleaning
and she might have some
soreness.



Progress Going on

10:38 AM
1 second ago

Dr. 25 M presents to summer clinic for recall exam with CC = "I'm here for a cleaning."

H: Medrx - Unremarkable. Meds - Denies. NKDA. Denies tobacco, ETOH and illicit drug use. Dextrix - Brushes 2x/d, flosses 1x/d. LQV 1 yr ago in summer clinic.

T: H&N exam performed. E/O: NSF, UO: ST-NSF, PSR 222/222.

Dental: See odontogram. Caries 13M in proximity to pulp space. Retained root #16.

4 BW taken - incipient caries noted on 25M, 36M, 45D.

Scaling of maxillary and mandibular arches with US scaler and hand instruments.

Prophyl. Flosses. OHI. Topical fluoride 5%.



PRICING

teledentix

\$1500/month, includes 20 users

Additional users are \$35/user/month



THANK YOU



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