## Project Director's Meeting FAQs February 7, 2024

Thank you for the wonderful questions and resource sharing in the chat during the February PDM. We have collated some of the key questions/resources in this document.

## **CA Smile Survey**

- Will LOHPs who are not part of the Smile Survey have access to it, so we can use the questions in our assessment surveys?
  Yes. However, we recommend LOHPs save their limited resources conducting separate 3<sup>rd</sup> Grade assessments. OOH is working to provide county-level data through a small estimates project for LOHPs.
- 2. Will we have access to the actual survey so we can conduct the same 3<sup>rd</sup> grade assessment?

Yes, we can share the protocol, but focus on KOHA.

3. Will there be city-specific breakdown of data for the three cities that have their own LOHPs?

Yes, we are trying to provide city-level data through our small area estimates for those with LOHPs.

#### 4. Could you please share the data sources you mentioned?

Kindergarten Oral Health Assessment: https://www.cda.org/public-health/kindergartenoral-health-requirement/assessment-results/ Maternal Infant Health Assessment Survey: https://www.cdph.ca.gov/Programs/CFH/DMCAH/MIHA/Pages/default.aspx Medi-Cal Dental Open Data Portal: https://www.dhcs.ca.gov/services/Pages/DentalReports.aspx County Health Rankings & Roadmaps: https://www.countyhealthrankings.org/explorehealth-rankings/county-health-rankings-model/health-factors/clinical-care/access-tocare/dentists?year=2023 My Water's Fluoride: https://nccd.cdc.gov/doh\_mwf/default/default.aspx Fluoride Varnish DHCS: https://www.dhcs.ca.gov/services/chdp/Pages/FluorideVarnish.aspx PLACES: Local Data for Better Health: https://www.cdc.gov/places/index.html

### Leveraging Medi-Cal Innovation – Fatima Clark, Children Now

1. Can a link to the report card be shared in the chat? https://www.childrennow.org/portfolio-posts/2024-california-childrens-report-card/

#### 2. Does this relationship need to be oral health related only?

No, your LHD should be partnering with the managed care plan anyway re: CalAIM, Population Health Management strategies. We want to encourage LOHPs to engage with the Managed Care Plans given their increasing responsibilities to address whole person health. (NOTE: your county might already have a relationship with the managed care plan, so just be sure to check before you approach the plan on your own.)

3. We have a relationship w/ Partnership Health (our managed care plan) for tobacco work and other topics. When we engaged on oral health, we were told they do not administer this but to talk with the state. Is this something that is common? We are in Sonoma County.

Children Now: I might need to reach out to Partnership separately. While they don't administer dental benefits, they are still contractually obligated to at least implement AB 2207 and will be responsible for closed-loop referrals that will include dental.

#### 4. What is the link for the dashboard?

For ALL the reports, go here: <a href="https://www.dhcs.ca.gov/dataandstats/reports/Pages/MMCDQualPerfMsrRpts.aspx">https://www.dhcs.ca.gov/dataandstats/reports/Pages/MMCDQualPerfMsrRpts.aspx</a>

For the data Fatima shared, go here: <u>https://www.dhcs.ca.gov/dataandstats/reports/Documents/CA2021-22-Preventative-</u> <u>Services-Report.pdf</u>

5. Is this Medi-Cal data only? Is this only looking at Medi-Cal Managed Care plan data for fluoride varnish treatment placement in medical settings, or all of Medi-Cal? For the first question, yes, Medi-Cal data only. For the second question, it's both. The report cautions that medical-only fluoride varnish application data is very limited and likely lower.

Preventive Services Report here: https://www.dhcs.ca.gov/dataandstats/reports/Documents/CA2021-22-Preventative-Services-Report.pdf

6. Are there any resources for medical providers/health systems who are interested in providing fluoride varnish treatments at these appointments?

The Child, Health and Disability Program historically provided trainings to CHDP medical provider offices. When CHDP sunsets in July 2024, this function will be the responsibility of the Medi-Cal managed care plan.

NOTE from Jennifer Fitzpatrick: Sacramento has an online, on-demand webinar training for FV application and OH assessment for PCPs that will outlive CHDP. Anyone interested in sharing can contact <u>fitzpatrickj@saccounty.gov</u>.

- 7. Is there a database or list to see what are our local health plans? Yes: <u>https://www.dhcs.ca.gov/individuals/Pages/MMCDHealthPlanDir.aspx</u>
- 8. But how much is utilization impacted by not enough Medi-Cal accepting providers? This is not highlighted in the Preventive Services report but is a key barrier - availability of local, culturally responsive providers continues to be a barrier faced by many families.

#### 9. Is there an MOU example available?

MOU template: <u>https://www.dhcs.ca.gov/Pages/MCPMOUS.aspx</u>. It is toward the bottom of the site.

Sharing a webinar DHCS hosted on the LHJ and MCP MOU template: <u>https://www.youtube.com/watch?v=ZJx3o7ImwuY</u>

10. You mention this should be done by 1/1/2025. Are certain counties being piloted? I know there have been rollouts in certain counties before the statewide work. Is this the case as well?

I haven't heard of any pilots prior to when plans will be required to do this, but I'll ask my colleague to see if they know and we can share back.

11. Given all the CalAim initiatives, I find managed care plans being busy with other priorities. How do you suggest we get their attention to dental?

This is very true. Sharing data, highlighting the strength of partnerships LOHPs currently have could help with engaging the health plan. Making the link to improvement in dental fluoride varnish quality measures could help. Leveraging your school partners, too! Think about the impact of oral health issues/needs on school attendance.

12. Clear (emphasis on clear!) guidance on data sharing between all these entities...and how to assure all the partners (managed care, schools, dental providers, us) that we are doing it correctly.... will be important for making these connections successful. Completely agree! This is something to inform LHJ leadership they may raise data sharing as a critical and ongoing need with the MCPs. In the MCP worksheet, it is indicated Plans will not be required to submit their worksheets to the state, but the state may reach out to collect a sample of worksheets to identify commonalities, barriers, best practices, etc. It would be helpful to encourage the Plans to share relevant data.

#### Best Practices for Building Relationships and KOHA Awareness - Monica Nicholas and Sepi Taghvaei, Santa Cruz Local Oral Health Program

1. What approx. level of FTE is required for this annual work? Currently it is the Project Director (Monica Nicholas) and a 0.5% supportive staff role.

#### KOHA Data Collection Jennifer Frusetta, RDH, San Benito Local Oral Health Program

- **1.** Was there an MOU in place for all the districts you went into, Jennifer? No, districts said because it is a mandate that MOUs weren't needed.
- 2. Jennifer, for the unidentifiable photos, are these billable? No, they are not billable.

# Top 3 SCOHR Questions Asked and Answered, Gary Flores, Coordinator IV, Codestack, System for California Oral Health Reporting (SCOHR)

# 1. Are Spanish forms available? Yes. San Mateo: <u>https://www.smchealth.org/post/kindergarten-oral-health-assessment-koha</u>

Claire Bleymaier: Here's the forms from SCOHR website: <u>https://oralhealthsupport.ucsf.edu/spanish-scohr-forms</u>. The ones on our SMC Health page are customized more for our county. the ones in this link are less customizedalthough the parent letter will need to be adjusted for all counties- since it is written for SMC, and we have a managed dental care plan, so we don't have the Medi-Cal Dental FFS info. on it, etc.

2. The spirit of this law is to get children into dental homes. Conducting a screening - is our goal to get best data, or is our goal to connect children and families to care? Dr. Kumar: SF used data to drive down caries. In PH, what you measure is what gets done.

Dr. Sepi: yes, to get access to care and be referred to dental home.

Paula Lee: data a big piece, and to connect to dental home. As a result of their efforts, San Benito was able to improve children with decay, which was above 70%. Now decay is below 50%.

#### 3. Is there an end date that the old KOHA form will be accepted?

In one of our Share and learns, we were told the SCOHR system wasn't going to be able to accept the old forms for this school year. To clarify, can schools use or enter the old forms?

Yes, schools can still use and submit the 2006-2021 forms as they are still able to upload them into the SCOHR system.

4. Do schools have the capability to bill for Oral Health Services? They can bill for Behavioral Health, but why not dental services too?

https://oralhealthsupport.ucsf.edu/school-linked-manual

For example:

Yes, schools can bill Medi-Cal providing the following: To bill Medicaid for school-based services, each child receiving the service must be enrolled in Medicaid and the services provided must meet the following conditions:

- The services must be medically necessary.
- The services must be covered in the state Medicaid plan or authorized by the federal Medicaid statute.
- The services must be listed in the child's individualized education program (IEP).
- The school district or local educational agency (LEA) must be authorized by the state as a qualified Medicaid provider.