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| Communities of Practice with RDHAP Community |
| **Date & Time:** | January 24, 2020, 2pm-3pm |
| **Location:** | Zoom link: <https://ucsf.zoom.us/j/854116773>-or- Phone line: US: +1 669 900 6833 or +1 646 558 8656 Meeting ID: 854 116 773 |
| **Desired Outcomes:** | * Share evidence –based preventive practices with the dental community to overcome School-based Sealant Program (SBSP) barriers
* Address and seek to resolve common obstacles to implementing a successful SBSP
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| Agenda |
| 1. RDHAP School-based Sealant Program COP Survey Summary presentation by Katherine Chen (10mins)
2. Presentation by Travis Trammel, owner of Geri Smiles (20mins)
3. Billing software (15mins)
4. Updates by members of workgroup (10mins)
5. Next steps (5mins)
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| **Communities of Practice (CoP) Workgroup Meeting Minutes****January 24, 2019****2:00 pm – 3:00 pm**  |
|  | **Attended in-person:** | **Attended by phone:** | **Not able to attend:** | **Action Items** |
| Keiko Miyahara | Darla Dale, Helly Patel, Joanna Allboe, Katherine Chen, Laurel Bleak, Laurie Perry, Lisa Berens, Lori Solomon, Lynn Walton-Haynes, Melody Jackson, Paul Glassman, Rhoda Gonzales, Shannon Conroy, Sharon Walker, Steve Silverstein, Susan McLearan, Tina Floyd, Travis Tramel, Walter Lucio  | Candy Crowden, Corey Keathley, Gwen Essex, Holi Burgos, Kathy Kane, Katie Conklin, Kory Nieuwkoop, Jay Kumar, Gayle Mathe, Joy Ogami, Puja Shah, Rosanna Jackson, Sandeep Mann, Rainy Sawicki, Susie Saindon |
| **Agenda item** | * RDHAP School-based Sealant Program CoP Survey Summary presentation
* Gerismiles Mobile Dental Hygiene Practice presentation
* Billing software
* Updates
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| **School-based sealant program CoP survey summary** **Gerismiles Mobile Dental Hygiene Practice** **Questions and comments**  | Rollcall* [**Survey summary presentation**](https://oralhealthsupport.ucsf.edu/sites/g/files/tkssra861/f/wysiwyg/2020.01.21_SBSP%20CoP_Survey%201b_UCSF%20PUBLISH_FINAL-2.pdf)– Katherine Chen
* Survey distributed via e-mail on November 26, 2019, for a two –week period until December 10, 2019.
* Response rate of 56% among RDHAPs
* Overview
* Highest Performance Satisfaction
* Focus area four and five, quality of services provided (sealants) and equipment
* Lowest Performance Satisfaction
* Focus areas three and six, cooperation from schools and parents and tele-dentistry
* Need Resources
* Focus areas three and four, cooperation from schools and parents and quality of services provided (selants)
* Highest Knowledge of Best Practices
* Focus areas one and five, rate of participation and equipment
* Lowest Knowledge of Best Practices
* Focus areas seven and eight, efficiency and scheduling and reaching childrn who need interventions
* COP Usefulnees Score
* All respondents expect the Cop will be useful
* **Next Steps**: Future CoP calls will further discuss focus are three, cooperation from shcools and parents, since the survey identified this focus area to have the highest need for resources to improve.
* [**Gerismiles Mobile Dental Hygiene Practice presentation**](https://oralhealthsupport.ucsf.edu/sites/g/files/tkssra861/f/wysiwyg/California%20RDHAP%20Group%20%20-%20Travis%20Tramel%20Presentation%201.24.2020.pdf) **-** Travis Tramel, RDHAP Inc.
* **Challenges**
* Cost of buisness
* Applying and receiving business loan
* Getting school and nursing contracts
* Nursing contracts are difficult to acquire due to competition from corporations
* High cost of Insurance (special type of insurance required to work with children in school)
* **Marketing Strategy**
* Attended 153 meetings in 2016 in order to market his business
* School Board Meetings
* Given 5 minute elevator speech at Public Comments hearing to promote business
* Church Health Fairs
* Homeless County
* Charter School
* **Staff**
* Dentists
* RDHAPs
* RDAs
* Non-dental clinical staff
* **Equipment**
* Purchased TPC mobile dental equipment
* Became a wholeseller for TPC
* **Dental Software**
* *Fuse* by Patterson Dental
* Cloudbased, accessible from mulitple sites, PC/Tablet/Mobile compatible
* Capable of billing directly to Medical – Dental, includes data collection, generates reports, user-friendly
* **Susan McLearan** – since you would have to see everyone (all the children at school) how does it affect the bottom line?
* **Travis** – Owns GeriSmiles Health Foundation which is a 501-C, non-profit, recieves grants from the counties. Uses that grant fund to cover the cost for children he is not able to bill insurance.
* **Dr. Glassman** – Advantages of RDHs on school site is to spread awareness. On site care is a better care delivery model.
* **Next steps**
* Continue to work on the **eight focus areas** or other topics discussed by group
* Survey #2
* Next meeting: March 2020
 | **Keiko:** Share with Dr. Glassman the survey result and comments related to Teledentistry  |