

OHL Action Plan

Use this page to write down your action plan for implementing health literacy, as in the example below. Consider picking a few actions to implement quickly and a few to get done over time.

Health Literacy Goal

1. Improve patient communication

Action Steps

a. Use plain language intake forms

b. Encourage questions at each touchpoint of patient visit

c. Organize teach-back training



Your Health Literacy Goals

1.
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2.
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Your Action Steps

- a.
b.
c.
- a.
b.
c.



Your Health Literacy Goals

3.
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4.
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5.
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6.
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7.
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Your Action Steps

a.
b.
c.

a.
b.
c.

a.
b.
c.

a.
b.
c.

a.
b.
c.