

On a mission to build power for kids.



Community Health Worker Benefit

Opportunity to Improve Oral Health Outcomes



CHW services may address:

- the control and prevention of chronic sexual and reproductive health conditions or infectious diseases
- oral health
- need for preventive services
- child health and development
- mental health conditions and substance domestic violence use disorders
- perinatal health conditions

- environmental and climate-sensitive health issues
- aging
- injury
- violence prevention



Covered Services

Health Education -

may include coaching and goal-setting to improve a beneficiary's health or ability to self-manage health conditions.

Health Navigation -

to provide information, training, referrals, or support to assist beneficiaries to:

- Access health care, understand the health care system, or engage in their own care
- Connect to community resources necessary to promote health; address barriers, including connecting to medical translation/interpretation or transportation services; or address health-related social needs

Covered Services

Screening & Assessment -

that does not require a license

Individual Support & Advocacy -

that assists a beneficiary to prevent the onset or exacerbation of a health condition

How are we doing now?

What would progress look like in the next two years?

- The CHW/P/R workforce feels supported, properly compensated and trained as the training and certification program gets finalized next month and rolls out.
- CHW/P/R workforce is sufficiently trained to provide oral health education and navigation to (majority fee-for-service) Medi-Cal Dental services, either through the basic certification and/or specialty certification.



What would progress look like in the next two years?

- Guidance issued to providers and members about how to activate the CHW benefit to support health education and/or navigation to Medi-Cal carved out benefits, such as dental.
- Closed loop referrals required of Medi-Cal managed care plans starting January 2025 – include community health workers as recognized member of care team

Turn the curve for oral health with the CHW/P/R benefit!



Learn more about the CHW/P/R Benefit:

https://www.dhcs.ca.gov/community-health-workers

CHW/P/R benefit in the Medi-Cal Program manual (July 2022): <a href="https://files.medi-cal.ca.gov/pubsdoco/Publications/masters-maste

Learn more about the CHW/P/R Training and Certification Requirements:

https://hcai.ca.gov/workforce-capacity/community-health-workers-promotores-chw-p/

