Dental Care Coordination
Does Child Have Dental Benefits?

Yes

No

Does child have a dentist?

Yes

No

Refer parent to schedule appointment with child's dental provider.

Refer parent to locate a dentist for child:

- If covered under Medi-Cal
  -Parent can request *Care Coordination (CC)* to help locate a dental provider by calling Medi-Cal at 1-800-322-6384 and request CC.
  - For a provider list refer to https://smilecalifornia.org/ or https://sonriecalifornia.org/

- If child has developmental disabilities/behavioral issues, refer parents to child's case manager with either Tri-Counties or Gold Coast Health Plan. If child does not have a case manager refer child to Medi-Cal Case Management by completing referral form.

- If covered under Covered California or private insurance
  -Refer to Insurance carrier for provider list

1. For health care coverage assistance, complete and send Health Care for All referral form
FAX: 805-981-5387
EMAIL: hcfa@ventura.org
Call: 805-981-5212

And

2. Refer child to clinic for Wellness Check (This will initiate Medi-Cal eligibility process/Gateway).

 -Clinic list/resource: CHDP Program Providers

Provide Oral Health Community Resource Guide

- Follow up with family, at a minimum of 3 times to check if child has an appointment or needs assistance in making an appointment.

- Transportation: Medi-Cal members can obtain transportation services to their appointment by calling Gold Coast Health Plan at 1-888-301-1228 or www.goldcoasthealthplan.org.
- Interpretation: Medi-Cal members can obtain interpretation services during their dental appointment by calling 1-800-322-6384.
- Tri-Counties Regional Center 805-485-3177 (Oxnard) or 805-522-8030 (Simi Valley).
- Medi-Cal Case Management Form: Medi-Cal_Dental_Case_Management_Referral
- Request that parent follow up with you regarding status of treatment.
- For questions or assistance, please contact Ventura County Oral Health at 805-981-5255, vcoralhealth@ventura.org or visit us at https://vchca.org/public-health/oralhealth/.