



Dental Care Coordination  
Does Child Have Dental Benefits?

Yes

No

Does child have a dentist?

Yes

No

Refer parent to schedule appointment with child's dental provider.

Refer parent to locate a dentist for child:

- If covered under Medi-Cal  
-Parent can request *Care Coordination (CC)* to help locate a dental provider by calling Medi-Cal at 800-322-6384 and request CC.  
- For a provider list refer to [www.smilecalifornia.org](http://www.smilecalifornia.org) or [www.sonriecalifornia.org](http://www.sonriecalifornia.org)
- If child has developmental disabilities/behavioral issues, refer parents to child's case manager with either Tri-Counties or Gold Coast Health Plan. If child does not have a case manager refer child to Medi-Cal Case Management by completing referral form.
- If covered under Covered California or private insurance  
-Refer to Insurance carrier for provider list

1. For health care coverage assistance, complete and send Health Care for All referral form  
FAX: 805-981-5387  
EMAIL: [hcfa@ventura.org](mailto:hcfa@ventura.org)  
Call: 805-981-5212

And

2. Refer child to clinic for Wellness Check (This will initiate Medi-Cal eligibility process/Gateway).  
-Clinic list/resource: CHDP Program Providers

Provide Oral Health Community Resource Guide

• Follow up with family, at a minimum of 3 times to check if child has an appointment or needs assistance in making an appointment.

- Transportation: Medi-Cal members can obtain transportation services to their appointment by calling Gold Coast Health Plan at 1-888-301-1228 or [www.goldcoasthealthplan.org](http://www.goldcoasthealthplan.org).
- Interpretation: Medi-Cal members can obtain interpretation services during their dental appointment by calling 1-800-322-6384.
- Tri-Counties Regional Center 805-485-3177 (Oxnard) or 805-522-8030 (Simi Valley).
- Medi-Cal Case Management Form: [https://www.dental.dhcs.ca.gov/Dental\\_Providers/Medi-Cal\\_Dental/Dental\\_Case\\_Management\\_Program/](https://www.dental.dhcs.ca.gov/Dental_Providers/Medi-Cal_Dental/Dental_Case_Management_Program/)
- Request that parent follow up with you regarding status of treatment.
- For questions or assistance, please contact Ventura County Oral Health at 805-981-5255 or visit us at [www.vchca.org/oralhealth](http://www.vchca.org/oralhealth).