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| **How much did we do?** | **How well did we do it?** | **How are we better off?** |
| *School-Based Program* |
| - Grades receiving dental care through school-based dental program? | - % of students participating in the school-based program | - 90% of sealant retention in the first year  |
| *School-Linked Dental Program* |
| - % of schools participating in school-linked dental program |   | - % of students assessed were arranged to receive dental care? |
| *Care Coordination - Recruitment/Training* |
| - Have the resources been identified and enlisted to assist in community-clinical linkage?- Number of care coordinators trained to serve patients using evidence-based curricula? | - How confident do the care coordinators feel about conducting dental care coordination? | - Number of trained care coordinators to perform care-coordination in the schools. |
| *Care Coordination – Outreach Efforts* |
| - How many outreach activities were conducted? | - Care coordinators collaborated with schools and other community partners to conduct outreach to families.- Outreach material developed for use at events. | - % Increase in families participating in school dental program |
| *Care Coordination - Referral* |
| - Established a care coordination protocol - Creating a provider list with their operating hours, specialty services offered, and availability - establish communication with providers willing to accept referrals and identify a person of contact at the clinics.- Number of students who received care coordination | - Percentage of parents whose kids needed care coordination and signed a consent | - (90%) What percentage of students identified with an urgent dental need were care coordinated to receive care within 2 days, (or connected with a dental provider within 2 days)- (80%) What percentage of students who needed care coordination and received care coordination of any form? |
| *Care coordination – Provider Communication* |
| - Number of first appointments for urgent and early dental care scheduled with a dental provider  | - Efficiently communicated and relayed the level of urgency to the provider. | - % of students who had their urgent dental need addressed in a timely manner |
| *Care Coordination - Outcome* |
| - Number of follow-up appointments the care coordinators helped schedule | - Satisfaction level of families receiving care coordination | - What % of students referred to care attended the first appointment?- What was the show rate of appointments scheduled by the care coordinator?- What % of students receiving care coordination completed the treatment?  |